



First year free for new RTO/ERO members

Key messages and Q&As

Background

At the RTO/ERO annual meeting on May 29, the following motion was approved:

- **THAT** the initial RTO/ERO membership fee be waived until Dec 31st of the year in which an individual enrolls.

Key messages

- Effective June 1, 2018, the membership fee for new membership applications will be waived for the remainder of 2018.
- In subsequent years, new members will receive free membership for the calendar year in which their application is received.
- The “free this year” offer is our way of welcoming new members and thanking them for choosing RTO/ERO.

Questions and answers

Q. I applied for membership earlier in 2018, but requested an effective date after the June 1 free membership application date. Will my membership fee be refunded?

A. No. The provision includes only new applications received on or after June 1. New benefits are always administered on a go-forward basis, not retroactively. Regardless of the official effective date a new member requests, we begin their member benefits immediately, so those who joined earlier in 2018 may have already been benefitting from their membership fee.

Q. I heard that I had to attend an RPW to receive the free membership.

A. We had a pilot project earlier in 2018 to waive the current year’s membership fee for RPW attendees who signed up at the event. Now, as a result of the annual meeting motion, the waived membership fee applies to all new applications received June 1 and forward.

Q. The membership form I have shows a page about the membership fee. Do I need to include my credit card information, since there is no fee this year?

A. No, you do not need to include any payment information. Simply leave that portion of the membership form blank.

Q. Is the free membership only for 2018 or is it 12-months free?

A. The membership fee is waived for the calendar year in which the application is received. So, applications received from June 1 onward will receive free membership for the balance of 2018. Any applications received next year will have their fee waived for 2019.

Q. Do I have to be an RTO/ERO member to join any the insurance plans?

A. Yes, you must be a member in good standing to participate in any of the RTO/ERO Insurance Plans. To learn more, go to www.rto-ero.org and click on “Group Insurance.”

Q. If I plan to join later in 2018, will I receive free membership for 2019?

A. No. The membership fee is waived for the calendar year in which the application is received.

Q. What happens regarding my membership fee in 2019?

A. You will receive an invoice/notification for your 2019 membership fee. OTPP recipients will have the fee automatically deducted in January. Other members can choose to pay by credit card through our online payment portal, direct withdrawal from bank account, or by cheque. The fee will be:

- \$32 for members who are actively employed
- \$1.25 per \$1,000 dollars of pension for OTPP recipients
- \$58 for other retired members

Q. Does the “free this year” membership offer apply for those who apply in 2019 and onward?

A. Yes

Q. What happens if I do not wish to continue my membership after 2018?

A. Overwhelmingly, RTO/ERO members remain with us for their lifetime, because they see the value of the many benefits we offer. You can cancel your membership by contacting us in writing – membership@rto-ero.org.